

# 2022 Mekong River Cruising

## **SUPER EARLYBIRD OFFERS**



### Super Earlybird Limited Balcony Suite Offer\*

SAVE up to  
**\$3,100** per couple\*



Complimentary  
Deposit Protection Plan

### Flexible Booking Policy

With our **Flexible Booking Policy**, you can defer your travel plans up to 60 days prior to departure across our Mekong river cruises.

### Cruise with Confidence

Our Commitment to  
Your Health & Safety

The world may have changed, however, our commitment to your health, safety and wellbeing remains our key priority.



STRICTLY LIMITED AVAILABILITY ON SELECTED DEPARTURES

# 2022 Mekong River Cruising



Join us in 2022 and discover the fascinating sights, sounds and tastes along the Mekong River on board our intimate small ship. Each of our carefully crafted itineraries introduce must-see sights, stunning landscapes and regional customs rarely experienced by the ordinary traveller. Plus, with so much included, our promise of exceptional **EmeraldVALUE** ensures complete peace-of-mind when travelling with us.

	<b>SUPER EARLYBIRDS</b> Book now and pay in full 12 months prior Strictly limited on Vista, Horizon & Pool Deck Suites	<b>EARLYBIRDS</b> Book by 31 March 2021 Strictly Limited on Vista, Horizon & Pool Deck Suites
<b>8 Cruising Days on board the Deluxe Emerald Harmony</b>	<b>SAVE up to \$3,100</b> per couple*	<b>SAVE up to \$2,000</b> per couple*
	<b>BOOK WITH CONFIDENCE</b> Deposit Protection Plan Included Flexible Booking Policy Included PLUS choose to add our exclusive Platinum Protection Plan from \$395pp	<b>BOOK WITH CONFIDENCE</b> Deposit Protection Plan Included Flexible Booking Policy Included PLUS choose to add our exclusive Platinum Protection Plan from \$395pp

## Our Flexible Booking Policy

With our Flexible Booking Policy, you can defer your travel plans and transfer to an alternative departure date or itinerary up to 60 days prior to your cruise commencing with no Emerald Cruises fees (third party fees may apply). This policy is available for new bookings across our 2022/23 Mekong River cruises.

## Platinum Protection Plan

Take advantage of our Platinum Protection Plan (PPP) for \$395pp for river cruising. By adding this plan, you are covered if you fall ill, or your travel plans are impacted by COVID-19, up until 31 days prior to departure with a 100% refund (less airline cancellation fees and PPP cost), or a 70% refund between 15 and 30 days prior to departure (less PPP cost).

For a full details please refer to [evergreentours.com.au](http://evergreentours.com.au)

## Cruise with Confidence

We are working closely with Cruise Lines International Association (CLIA), local and international Government Health agencies, to ensure our protocols exceed the latest regulatory requirements. Our Health & Safety Steering Committee oversees all health, safety and training policies. This ensures you travel with complete confidence knowing that your wellbeing and safety are taken care of to the highest standard. In addition, we are implementing the most recent insights and technologies, with our Emerald Cruises team dedicated to exceeding the levels of cleanliness required in today's travel climate. We are continuously updating our protocols to safeguard both the health, safety and the experience of our valued guests. For more information visit [evergreentours.com.au/assurance](http://evergreentours.com.au/assurance)

## Deposit Protection Plan

Complimentary Deposit Protection Plan valued at \$125pp has been included for new 2022/23 Mekong River cruise bookings made before 31 March 2021. For more information visit [evergreentours.com.au/general/deposit-protection-plan](http://evergreentours.com.au/general/deposit-protection-plan)

## Small Ship Experts

When travelling with Emerald Cruises you'll benefit from the small ship experience, enjoying the intimacy of small guest numbers combined with the spacious surrounds of our innovative Star-Ships. Every part of our award-winning river cruises have been designed with you in mind. Our fleet of Star-Ships cater from just 84 to a maximum of 180 guests, letting you meet like-minded travellers in a more intimate group, whilst allowing you to have plenty of room for yourself too.

YOUR LOCAL EMERALD CRUISES TRAVEL AGENT

To download a brochure or for further information visit [evergreentours.com.au](http://evergreentours.com.au) or contact your local Travel Agent.



## \*General Information & Conditions. Please read carefully before booking.

### Super Earlybird Offers

Valid for travel in 2022, strictly limited availability on set departure dates, not combinable with other offers, available until 31st March 2021 unless sold out. Available on Vista, Horizon & Pool Deck suites only. Full payment is due 12 months prior to departure for offer to apply. Offer on new bookings only and not available for bookings using a Future Travel Credit (FTC) Voucher. Up to Savings are based tour code EWVC per couple & twin share only in AUD & NZD. Solo Travellers enquire for best offer. Once sold out or if full payment is not received the standard Earlybird offers or best available offer will apply. A non refundable booking deposit of \$100 per person per cruise/tour is due at time of booking. A second non refundable deposit of \$900 per person per cruise/tour must be paid within 48 hours of making a booking.

### Flexible Booking Policy

To ensure guests can book with confidence, for all new 2022 bookings Scenic Group are including a flexible booking policy which allows guests to defer travel and transfer to an alternate departure or itinerary up to 60 days prior to travel, with no Scenic Group fee's (3rd party fees may apply). Please note, final payment due date will remain as per booking conditions; however, this flexible policy allows changes to be made up to 60 days prior to travel. Surcharges may apply on credit card transactions.

### Deposit Protection Plan

Complimentary Deposit Protection Plan (DPP) has been included for 2022/23 Mekong River cruise bookings before 31 March 2021. This offer applies to new bookings only as is not applicable for re-bookings made with a Future Travel Credit voucher. Where you cancel a tour or cruise prior to the invoiced final Payment Date, and the Deposit Protection Plan applies, We will hold Your deposit, less any third party cancellation and/or administrative fees incurred by Us, for Our tour products only, (i.e. not products provided by third parties such as air travel), then We will credit the remainder of the deposit towards an alternative tour product, if You book within 24 months of cancellation. The DPP is not combinable with any other exceptional discounts or offers, that may be promoted at the time You pay Your deposit. If You do not rebook within 24 months, or utilize all of Your Deposit, it will be forfeited. If You have booked a tour with an applicable Fly Deal or other Earlybird offer, any airline cancellation fees will be deducted from the deposit amount if flights have been ticketed. The Deposit Protection Plan does not, nor is it intended to, replace travel insurance.

### Platinum Protection Plan

The Platinum Protection Plan ("PPP") is available for new river and ocean cruising bookings for travel after 1 January 2022 for Scenic and Emerald Cruises ("Eligible Booking"). The PPP must be purchased together with the Eligible Booking at time such booking is made and may not be added at a later date. The PPP is not available on Russian cruises, Russian cruise tours, Amazon and Galapagos cruises or land tours and the PPP is also not available to new bookings using a Future Travel Credit. If you have purchased the PPP with an Eligible Booking, and your Eligible Booking is cancelled due to a one or more Prescribed Reasons, any time on or before 31 days prior to your prior to the date your journey commences with Us, including flight arrangements, we will refund all money paid on your Eligible Booking, less the PPP Fee, airline cancellation fees, if any and travel agent administration fees; or if cancellation occurs at any time on or after 30 days but no later than 15 days prior to your prior to the date your journey commences with Us, including flight arrangements due to one or more Prescribed Reasons, we will refund 70% of the money paid on your Eligible Booking, after deducting the PPP Fee and travel agent administration fees. If you have booked a cruise with an applicable Fly Deal or other Earlybird Offer, any airline cancellation fees will be deducted from the refund amount if flights have been ticketed. The PPP is not an insurance policy and does not, nor is it intended to, replace any travel insurance or cancellation and interruption insurance. For full terms please see [evergreentours.com](http://evergreentours.com)

For full terms and conditions visit [evergreentours.com.au/general/terms-and-conditions](http://evergreentours.com.au/general/terms-and-conditions). Information and availability correct at 16/11/20 and subject to change. Emerald Waterways (a division of Scenic Tours Pty Ltd) ABN 85 002 715 602

